

Concerning Telecommunications Relay Services and Speech to Speech

Would you please file comments with the FCC supporting the ones that I just filed concerning relay and Speech to Speech? You are welcome to my ideas, but the FCC will pay more attention if you put them in your own words. Just go to:

http://gullfoss2.fcc.gov/prod/ecfs/upload_v2.cgi

And:

A, Fill in the proceeding number as 98-67

B. Fill in your identifying information

C. Complete the comments section by typing, pasting or designating a file:

D. Send your document.

As a person with a disability I support the Speech to Speech program. The following are my comments on the various issues.

I know that people with Speech Disabilities (PSDs) have enough difficulty communicating without being forced to interpret an unfamiliar accent. This an undue burden that may prevent many PSDs from using the service. In addition CAs should have specific training in revoicing procedures.

TRS outreach, especially STS outreach, should be funded through NECA, as many states do not have sufficient consumers with the ability and resources necessary to effectively lobby to establish sufficient outreach at the state level.

As the world expands I believe that TRS Consumers should have access to their profile from all telephones including cell phones, not just their primary telephone like they do in Australia STS.

Providers shall be able to raise the volume of the term significantly.

Users with speech disabilities should be able to have the CA mute their voice so that the second caller only hears the CA talking. Some callers do not want their voices heard and this request should be accommodated, as some consumers are not psychologically able to use STS without this accommodation.

Providers should configure their STS service to enable consumers from out of state to reach the same CAs as STS consumers within the state utilize. As many states do not have STS consumers trained and available to monitor quality of service, it is essential for consumers from other states be available to do this monitoring.

Thank you for considering my input.

Sincerely,

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